



Indiana Chapter of Association of
Public-Safety Communications Officials (APCO)
PO Box 1092
Plainfield, IN 46168

APCO General Meeting - Minutes

3/16/17

Scott County

In Attendance – Executive Board Meeting Melissa Christman, Matt Taylor, Janyll Stierwalt, David Rosenberry, Darin Riney, Gary Bates

General meeting attendees: Randy Kent, Norma Helton, Connie Poer, Jennifer Hayes, Brad Deane, Jared Teaney, Jessica Lee, John Jokantas, Ashley Hamilton, Erv Faulk, Sean Horan, Jeremy Waymire, Ryan Rather, Sherry Taylor, Marla Hankins, Jennifer Shelton

Call to Order – Melissa Christman

Pledge

Introductions

Presentation of minutes from 12/5/16 meeting – Melissa Christman

Darin Riney moved to accept minutes, Jared Teaney second

Conference Update – APCO to donate \$3,000 to the conference and paying up front costs for the pre-conference class on Monday. 23 registered so far with a limit of 40

Sent letter to Steve Skinner on his retirement

Sent card to Bonnie Dick regarding her husband's passing

Thanks to Gary Bates and Kathleen Lamb for all the work on our taxes

First Vice – no information

Second Vice – Mike Snowden - absent

Immediate Past – Gary Bates – advises to sign up for conference. Denise Amber Lee Foundation doing a class on Tuesday

Gary recommends you attend. State 911 Board speaking Wednesday about the future of 911 in Indiana.

Commissioners and Sheriffs were sent letter inviting them to attend. Vendor conference on Thursday. Tuesday evening having game night. Wednesday meet your Industry Partners. National conference in Denver this year. Flash day April 3rd (save \$100). Frontier flights are only \$98. Complimented Melissa on doing a good job running the Chapter.

Training classes upcoming for disaster preparedness.

Sherry Taylor – Glad to see such a good turnout at the meeting!

Darin Riney - 25,000 International members. Can join for \$69 save \$100 off your registration and join (on flash day). The size of national APCO is largely different. APCO has 4-5 times the vendors and class choices. Easy to get 15 hours in within the week. Worth it even for a 1 day pass.

Still working on the reclassification of dispatchers. Some of the information the FSLA board has is bad information. They are unclear on the title of dispatchers and telecommunicators. Discussion about using the title "Public Safety Communicators". Some states don't want the reclassification due to increased dollars.

PS Connect – great resource many people don't utilize. There is a plethora of information and SOP's etc. available at no cost. Only 21 of 67 people completed survey and knew of PS Connect existence. There has been an uptick of utilization via Melissa and Gary posting through there.

Gary Bates - April 1st is deadline for scholarships to attend APCO. \$500 dollars/year.

APCO International seeking volunteers for committees. There are term limits so that there are fresh ideas being presented.

Janyll – Please send me your Industry Partners contact information for future meeting sponsors!



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Also, pre-orders are available for the conference next month. Flyers available at registration desk.

Melissa – by law changes – read out loud – vote next time

- 1) Nominations and elections – moving to conference instead of December
- 2) Nomination committee – appointed at the 3rd quarterly meeting from 2nd
- 3) Election to take place at the second-year quarterly meeting.

New terms to take place at annual APCO/NENA show.

Nothing new for Nominating Committee

Historical Committee – at Bradley University in IL. Illinois chapter has financially supported this effort – upwards of \$10,000.

TERT – WE WENT BLUE!!! Have northern and southern parts but need central part of the state to get going. Sherry Taylor said that she is working with Gail Karas on form to send to PSAP Directors on who is certified, their skill sets, and what, if any, reimbursement.

There is a difference between mutual aid and TERT. Mutual aid is helping during an officer's funeral, etc. The forms allow knowledge sharing on which centers use which CAD, etc. Check your district for classes. Central needs more classes.

We are seeking someone to sit on Indiana TERT board. Once a month meetings. Next person to step up needs to help get boots on the ground in central Indiana. Bylaws say that it is 2 members of Indiana APCO. President and one other. Both John Jokantas and Ryan Rather have people interested in serving.

State 911 Board update (via John Jokantas) – there is going to be a 90/10 distribution later this month, like the last one you received. ISO – working with state fire Marshalls office to make sure we are filling out the reports properly.

Update via email from Mike Watkins

- Phase 4 p25 dates are set for next week March 22&23. No date for phase 5 yet.
- I am working with IDHS planning to incorporate 911 into school safety planning. We have a call set up for next week with some leadership of APCO, NENA and state 911 to discuss in more detail.
- IPSC is working with IDHS training to get our pursuit training part of the telecommunications standards. Sean Horan the program manager for IDHS should be at the meeting today. Open pursuit classes are listed on our web site. The vacancies are current.
- First Net State conference May 2&3. Info is on our web site.
- IPSC submitted the request for telecommunication week proclamation from the Governor's Office in February. It should be ready first of April. I will forward that out when received. I guess IPSC has always handled doing that each year (not sure why...predates me). Maybe for discussion in the exec session would be does APCO want to be involved in that process in the future? IPSC has no problem continuing to do it but just food for thought. Nothing needs to be decided today.

Per Melissa - Mike Watkins and Mike Snowden have been working together on training standards.

All wanting a better focus on officers/dispatchers spending some field time in dispatch and also on the road. Getting to know what each other's jobs entail.

Erv Faulk – starts recruits with handhold radios. Statewide 1 is classified as a pursuit talkgroup in the ISP system. When programming, try to have it in the first bank when programming.

Ryan Rather working on structured 2 day "training" for officers to sit in dispatch.



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Jared Teaney attended FirstNet training in Jennings County. Has COM plan template available for programming changes into radio. Jared has copy he can share with all.

New Business –

Sean Horan – IDHS – created a training template going to introduce to board in April with curriculum and training schedule. shoran@dhs.gov

Upcoming training APCO Certified classes:

- Customer Service in today's Public Safety Communications
Columbia City March 27th
- Communications Training Officer (CTO)
Lafayette 4/24-4/26
- Communications Center Supervisor (CCS)
Columbia City 5/1-5/3

Certified Public-Safety Executive Program (CPE) Scholarships deadline March 31 Application deadline for the next upcoming program is April 15.

Bullying and Negativity in the Communications Center pre-conference course at the IN NENA/APCO Conference 4/17

ISP update – state wide tornado drill next Tuesday March 21st.

Dispatch should take the lead on what talk group (like statewide 1) everyone should tune to during the pursuit. State Police doesn't want to hand off from center, to center, to center. One PSAP who starts should finish the incident.

Discussion on why state doesn't mandate what group is used for statewide incidents. There is a big push back on mandates. Currently only 3 state mandates (per Erv Faulk). Requesting best practices and information sharing.

Motion to Adjourn – Darin Riney
Norman Helton – second