



Training and Education

The APCO Institute is not only dedicated to providing affordable training, certification and resources to public safety centers and communications professionals on all levels, but also to working with agencies across the country to co-host training courses at their PSAPs. Doing so enables the Institute to help those PSAPs to meet the training needs and objectives at their agencies and within their own areas.

Help Us Avoid Training Schedule Conflicts

The Institute staff is asking for your help to ensure that these co-hosted courses are not scheduled during the same time that chapters are hosting area training sessions.

We encourage all chapters to post upcoming training events on PS Connect under the “Events” tab. The Institute will reference the list of chapter events prior to scheduling a co-host class to ensure that there are no training conflicts. The Institute’s partnership with every APCO chapter is vital and makes the entire association stronger and more beneficial to the members and to the public that we all serve.

For more information, contact Alan McVickers at mcvickersa@apcointl.org, or [386-944-2472](tel:386-944-2472).



Where Public Safety Turns to Learn

Membership Information

Member Type	5/1/2016	5/1/2017
Associate	2,642	2,691
Full Member	5,397	5,097
Full Group Members	4,371	5,401
Online Group Members	10,911	14,613
Commercial	654	611
Commercial Group Members	149	201
Total Number of Members	24,124	28,614
Total Number of Group Agencies	705	840
Commercial Group	28	37



Commercial Advisory Council (CAC) Nominations Deadline is May 31, 2017

If you are a motivated and engaged Commercial member of APCO and would like to help make the Association even better, we encourage you to become involved in the CAC.

Nominations will be accepted through **May 31, 2017** by email to cacnominations@apcointl.org.

If you have any questions, please contact:
Kevin Kearns, 2017 CAC Nominations Committee Chair
kkearns@ixpcorp.com
P: (206) 979-1313

2017 Illinois APCO Conference



2017 IPSTA Conference

The 33rd Annual IPSTA Conference will be held on
November 5th – 8th, 2017 at the Crowne Plaza Hotel in
Springfield, Illinois

Early Registration and housing will open on July 10th

2017 Registration fees are as follows:

		After Oct 6
Sunday Training	\$100	
Full Conference	\$150	\$200
One Day Registration	\$85	\$95
Guest	\$95	\$95

2017 Wisconsin APCO / NENA Conference

2017 WIPSCOM
Spring Conference & Trade Show
A Partnership of WI-NENA / WI-APCO



Thin Gold Line

May 14–17, 2017
Wisconsin Dells
Kalahari Resort



Visit <http://www.wipscom.org/index.html> for more details

2017 Florida APCO-NENA Training Conference



Registration Open! Florida APCO/NENA Conference May 21-24, 2017

See our website for the details.

<http://www.apco-florida.org/>

We Hope To See You There !

- Florida APCO-NENA Training Conference will be held at the Daytona Beach Hilton on May 21 – 24, 2017
- Pre and Post Conference classes included in your registration fee!
- Free pre-conference CISM (Critical Incident Stress Management) course
- Free post-conference class on 5/25/17 “Ripped from the Headlines”



2017 Atlantic Chapter APCO/NENA Symposium



[Call For Papers is Now Open](#)

http://apco-atlantic.org/Call_For_Papers

Charting the Course for Emergency Communications



This **Call for Papers** invites APCO members, business professionals, industry associates, and educators to submit a written proposal for development of an educational program, workshop, or panel discussion for the **2017 APCO Atlantic Chapter Conference and Exposition**.

The conference will be held October 22-25, 2017 at the Samoset Resort by the Sea in Rockport, Maine. Conference attendees include frontline Telephone and Radio Telecommunicators, Supervisors, Managers and Directors, Radio/IT Technicians and Managers, and Emergency Management personnel involved in public-safety communications.

The 2017 Atlantic Chapter Conference and Exposition, is seeking high-quality and unique presentation sessions for a variety of attendees and interests. Presentation sessions should be relevant and timely to 9-1-1 center operations and/or the public-safety communications industry. Proposed sessions typically fit into the following categories: Frontline Operations; Supervision and Management; Health and Wellness; Public Information and Education; Technology; and General/Special Interest. Presentations are normally 50 minutes long, however, a 1 hour, 50 minute session will be allowed if the topic requires additional time.

For additional information or to Register go to:

<http://apco-atlantic.org/Conference>

2017 Washington Public Safety Communications Conference



2017 PSCC PUBLIC SAFETY COMMUNICATIONS CONFERENCE

"THE SUMMER CONFERENCE"

June 27-30, 2017
3 Rivers Convention Center
Kennewick, WA

Conference theme
"911 The COMM in the Storm"

Early Bird Prices (\$25.00 off the regular registration rate) until May 20th!

www.regonline.com/wapsc for attendee registration

www.regonline.com/psccvendors for vendor registration

www.waapconena.org WA APCO-NENA website

Nebraska Chapter APCO/NENA 2017 Conference

Nebraska APCO-NENA Conference

October 23-25, 2017
Cornhusker Marriott, Lincoln Nebraska



Call for Papers & Exhibitors

Visit us at www.neapconena.org

APCO Institute Schedule

Visit the APCO Institute Site for the most up-to-date course information!

<http://apcointl.com/training-and-certification.html>

Course Name	Dates / Time	Location	Contact:
Active Shooter Incidents for Public Safety Communications, 2 nd Edition #46325	June 22 nd , 2017 8:00 am – 5:00 pm	Lewis Wetzel Family Ctr 442 E. Benjamin Dr New Martinsville, WV26155	Wetzel County 911 Gary Glasscock II gg911d@frontiernet.net Ph: (304) 455-6730
Communications Training Officer, 4 th Edition Instructor #45590	June 12 th – 14 th 2017 8:00 am – 5:00 pm	Public Safety Building (Training Room) 505 Main St. Poughkeepsie, NY12601	Poughkeepsie Police Dept Lt. John Remsen/ SPSD Jon Bernard jremsen@cityofpoughkeepsie.com Ph: (845)451-4152
Crisis Negotiations for Telecommunicators #45915	May 22 nd , 2017 8:00 am – 5:00 pm	MGCCC Gulf Harbor Classroom 10298 Express Dr Gulfport, MS39503	Harrison County Law Enforcement Training Academy Sgt. Emma Baptiste Emma.Baptiste@harrisoncountysheriff.com Ph: (228) 435-3165
Crisis Negotiations for Telecommunicators #45877	June 21 st , 2017 8:00 am – 5:00 pm	Burke County Emergency Communications Center 650 Kirsey Dr Morganton, NC28655	Burke County Emergency Communications Angela Hibbard Angela.Hibbard@burkenc.org Ph: (828)764-9125
Customer Service in Today's Public Safety Communications #45806	June 07 th , 2017 8:00 am – 5:00 pm	Northeastern University Emergency Operations Ctr 1135 Tremont St. Suite160 Boston, MA 02120	Northeastern University Police Dept Todd C. Kaplan T.Kaplan@neu.edu Ph: (617) 373-2140
Public Safety Telecommunicator 1 7 th Edition, #46060	May 22 nd – 26 th 2017 8:00 am – 5:00 pm	Scott County Sheriff's Office 301 S Fuller St. Shakopee, MN 55379	Scott County Sheriff's Office Jim Martens JMartens@co.scott.mn.us Ph: (952) 496-8894

Committee Members and Chapter Assignments

NAME	CHAPTER ASSIGNMENT	EMAIL ADDRESS
Diamond, David – Group Leader	Group Leader	djosephdiamond@comcast.net
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Yeager, Jacquelyn RPL	Florida, Alabama	Jacquelyn.Yeager@stpete.org



From the Member and Chapter Services Committee

Dear APCO Officers and Members,

The Member and Chapter Services Committee (MCSC) supports the membership at the chapter level by building relationships with chapter leaders. Each MCSC member is assigned to represent Chapters and throughout the year they maintain information flow with the chapter leaders. We are here to keep APCO members informed of association policies, governance guidelines, and other APCO programs. Just as important, we push issues from the local level to the APCO leadership level. We work for the people and strive to make sure you receive all that you can from your APCO membership.

MCSC members work diligently to get program questions or information out to the local chapters, gather the needed feedback, and get answers back to the APCO organization. We share information about programs, training, and initiatives supported by APCO International as well as upcoming events through the monthly MCSC e-Newsletter.

MCSC works to build relationships among chapter leaders through training classes and webinars hosted during the year. We also assist the APCO organization staff to provide chapter leader training and workshops at the annual conference. But, we need your help to make these things happen. You can assist us by:

- Keeping your Chapter officer list up-to-date with APCO headquarters.
- Submitting information about upcoming events or programs in your Chapter for the e-Newsletter.
- Keeping the contact information of your MCSC representative handy so if you have questions or need anything you can call on us to help.
- Participating in chapter officer calls, webinars, and training so that you are up-to-date with the current information.
- Letting your MCSC representative know who to contact in order to get information about your chapter if the President of your Chapter is not the primary contact person..
- Looking for the monthly e-Newsletter and providing us with feedback through your chapter.

We are very fortunate to have members on the MCSC who support APCO and are willing to volunteer their time to make sure that APCO can meet its vision to strengthen our communities by empowering and educating public safety communications professionals. As a committee, we look forward to continuing to work with you!

Sincerely,

Member and Chapter Services Committee