

APCO Awards: Do You Know Someone Who Is A Star?

Don't wait to nominate YOUR Shining Star...nominate today!

APCO International presents annual awards to public safety communications personnel recognizing those who have demonstrated the highest levels of performance in the practice of public safety communications. Nominees must have been employed in the applicable category by a public safety agency at any time between April 1, 2016 and March 31, 2017. Nominees do not have to be members of APCO.

PSAP Award Categories:

- Telecommunicator of the Year
- Communications Center Director of the Year
- Line Supervisor of the Year
- Radio Frequency (RF) Technologist of the Year
- Information Technologist of the Year
- Trainer of the Year
- Team of the Year



Award recipients will receive a VIP trip to the 2017 APCO Annual Conference & Expo. The VIP treatment will include travel expenses, hotel accommodations and conference registration. During the conference, recipients will be recognized on stage in front of their peers from around the nation. They will also be featured in a press release and in an article in APCO's *Public Safety Communications* magazine announcing the winners.

Nominations for the **Technology Leadership Award** are also being accepted for both the Large Agency(76+ Employees) and Small Agency(1-75 Employees) categories. This award is intended to recognize an emergency communications center's use of technological advancement to increase operational efficiency and provide a higher level of service to the customers it serves. Nominations should detail the positive impact of the implemented technology as well as any modifications to policies and procedures. Examples of projects include but are not limited to computer aided dispatch (CAD), radio systems, 9-1-1 answering equipment, public safety IT, broadband, electronic crime reporting, mapping, GPS, etc. The Award Recipients for the Technology Leadership Award shall receive a complimentary "day-pass" registration to APCO 2017 for the day of the award ceremony. A representative from the winning PSAP(s) will be recognized at the annual conference, in *Public Safety Communications* and on the Web site.

Visit <http://apcointl.org/apco-membership/awards/psap-awards.html> for more information. Nominations are being accepted in the online format until **April 1, 2017**

Membership Information

Member Type	1/1/2016	1/1/2017
Associate	3,307	3,275
Full Member	6,185	5,924
Full Group Members	3,193	3,874
Online Group Members	7,815	10,621
Commercial	908	764
Commercial Group Members	39	10
Total Number of Members	21,447	24,468
Total Number of Group Agencies	658	828
Commercial Group	22	38

Upcoming Important Dates to Remember

- [Scholarship applications](http://www.apcointl.org/scholarships) accepted beginning January 1, 2017.
www.apcointl.org/scholarships
- [PSAP Award nominations](http://www.apcointl.org/awards) open January 1, 2017
www.apcointl.org/awards
- [Life Member nomination](#) deadline is February 1, 2017
- [Committee sign ups](#) begin February 1, 2017



How to Get Two Free Online Courses from the APCO Institute



Host an APCO Course at Your Agency. Get Two Free Online Courses.

Schedule and host an APCO Institute course at your agency prior to June 30, 2017, and you'll receive two free registrations for eight-hour online courses. [More information](#)

Applications Now Being Accepted for Next CPE Sessions

If your New Year's resolutions include taking steps to advance your career, now's the time to act. The APCO Institute is [accepting applications](#) for its [Certified Public-Safety Executive \(CPE\) Program](#). Sessions begin July 5, 2017 and January 3, 2018. The application deadline for both sessions is April 15. Space is limited, so don't wait to [apply](#). [Scholarships](#) are available.



Scholarships Available for the CPE Program

Do you know that dollars from the Silent Key and CAC Scholarship Program can be used for APCO's [Certified Public-Safety Executive \(CPE\) Program](#)? That's right. So, if you are interested in becoming a CPE during the next year -- but need financial support to do so -- be sure to [complete your scholarship application](#) before March 31. The next CPE sessions begin July 5, 2017 and January 3, 2018.



CTO Illuminations Program Now Underway – 12 CDEs For as Little as \$69

Register now for APCO's new CTO Illuminations Program, and you'll be able to earn 12 CDEs annually for as little at \$69. APCO's Illuminations Programs are annual subscription-based courses that allow subscribers to explore a variety of topics online throughout the year. The CTO Illuminations track focuses on topics of particular interest to CTOs, but is open to anyone. [More](#)

New Instructor Techniques Course Debuts February 22

APCO's newest course can help you develop the skills necessary to be an effective classroom instructor, anywhere, on any topic. The class, "Instructor Techniques," will begin online February 22, 2017. The instructional skills learned in this course can be applied to any training topic or situation. The course uses the same curriculum as the APCO-Certified Agency Instructor Course, which certifies individuals to teach APCO courses within their agencies, but this course applies those principles for the teaching of any course. [For more information](#)



2017 Pennsylvania APCO Conference



2017 Pennsylvania APCO Conference – Lancaster, Pennsylvania

The Pennsylvania Chapter of APCO International is proud to announce their 2017 PA APCO Conference! The conference will be held April 2- 5, 2017, at the Best Western Premier Eden Resort in Lancaster, Pennsylvania.

Vendor Booths and Conference Sponsorships are available!

Visit www.paapco.org for additional info!

2017 Iowa Spring Conference



SAVE THE DATE

IOWA APCO Spring 2017 Conference

**March 14, 2017 in Altoona, Iowa at Prairie Meadows
Racetrack and Casino**

2017 APCO Western Regional Chapter Conference

Join your fellow Public Safety Professionals from the Western States
at one of the premier learning and networking events for 2017!!



TRAINING SESSIONS

Frontline Operations

GIS/IT

Supervision & Management

General/Special Interest

Technology

P.O.S.T. Training

APRIL 10-13, 2017 in Ontario, California

For more information go to www.APCOWRC2017.org or www.cpra.org

2017 Missouri Communications Conference

Missouri Public Safety Communications Conference



WE IS GONE FISHING FOR KNOWLEDGE MPSCC SPRING 2017

Hosted by Missouri APCO & NENA in conjunction with our Partners
the Missouri Department of Public Safety and
the Missouri 911 Director's Association

March 19 – March 22, 2017

Branson Hilton & Conference Center, Branson, MO

CALL FOR PAPERS OPEN! VISIT US AT
WWW.MPSCC911.ORG

Missouri's Premier Conference for Public Safety Communications Professionals

North Carolina APCO 2017 Telecommunicator Training Symposium



2017

TELECOMMUNICATOR TRAINING SYMPOSIUM

April 9-11, 2017 | Greensboro, NC

Mark your calendars now for the
2017 Telecommunicator Training Symposium!

Visit www.tcsymposium.org for more information

EMBASSY SUITES BY HILTON
204 CENTREPOINT DRIVE
GREENSBORO, NC



PROUDLY PRESENTED BY

NC APCO 2017 Telecommunicator Training Symposium is looking for submissions for presenters for this wonderful training event. Please visit the TC Symposium website at:

<http://symposium.ncapco.org/> to submit your presentation.

Registration will be open soon for this event.

2017 The Atlantic Chapter Conference & Exposition



The Atlantic Chapter Conference
& Exposition

October 21-25, 2017

at the Samoset Resort, Rockport, ME

APCO Institute Schedule

Visit the APCO Institute Site for the most up-to-date course information!

<http://apcointl.com/training-and-certification.html>

Course Name	Dates / Time	Location	Contact:
Active Shooter Incidents for Public Safety Communications, 2nd Edition, #44435	January 25, 2017 8:00 am – 5:00 pm	Carteret County Emergency Comm. 300 N. 12th St. Morehead City, NC 28557	Carteret County Emergency Communications Kristin Cook Kristin.cook@carteretcountync.gov Ph. (252) 503-6036
Bullying and Negativity in the Communications Center #44984	January 24, 2017 8:00 am – 5:00 pm	Desoto County Sheriffs Dept 3091 Industrial Dr. W Hernando, MS 38632	Desoto County Sheriffs Dept Fred Leviton fleviton@desotocountynms.gov Ph. (662) 469-8599
Bullying and Negativity in the Communications Center #44985	January 26, 2017 8:00 am – 5:00 pm	Desoto County Sheriffs Dept 3091 Industrial Dr. W Hernando, MS 38632	Desoto County Sheriffs Dept Fred Leviton fleviton@desotocountynms.gov Ph. (662) 469-8599
Communications Center Supervisor, 4 th Edition #44428	January 30 – February 01, 2017 8:00 am – 5:00 pm	Charlotte Police and Fire Training Academy 1770 Shopton Rd Charlotte, NC 28217	Charlotte Fire Communications Johnny Horn jhorn@charlottenc.gov Ph: (704) 336-8803
Communications Center Supervisor, 4 th Edition #44988	February 2 - 3, 2017 8:00 am – 5:00 pm	Desoto County Sheriffs Dept 3091 Industrial Dr. W Hernando, MS 38632	Desoto County Sheriffs Dept Fred Leviton fleviton@desotocountynms.gov Ph. (662) 469-8599
Communications Center Supervisor, 5 th Edition #44991	February 21 - 23, 2017 8:00 am – 5:00 pm	Desoto County Sheriffs Dept 3091 Industrial Dr. W Hernando, MS 38632	Desoto County Sheriffs Dept Fred Leviton fleviton@desotocountynms.gov Ph. (662) 469-8599
Crisis Negotiations for Telecommunicators #44433	January 23, 2017 8:00 am – 5:00 pm	CarteretCountyEmergency Communications 300 N. 12 th St Morehead City, NC 28557	Carteret County Emergency Communications Kristin Cook Kristin.cook@carteretcountync.gov Ph. (252) 503-6036
Customer Service in Today's Public Safety Communications Center #44989	February 7, 2017 8:00 am – 5:00 pm	Desoto County Sheriffs Dept 3091 Industrial Dr. W Hernando, MS 38632	Desoto County Sheriffs Dept Fred Leviton fleviton@desotocountynms.gov Ph. (662) 469-8599
Customer Service in Today's Public Safety Communications Center #44990	February 9, 2017 8:00 am – 5:00 pm	Desoto County Sheriffs Dept 3091 Industrial Dr. W Hernando, MS 38632	Desoto County Sheriffs Dept Fred Leviton fleviton@desotocountynms.gov Ph. (662) 469-8599
Disaster Operations and the Communications Center #44429	February 2, 2017 8:00 am – 5:00 pm	Charlotte Police and Fire Training Academy 1770 Shopton Rd Charlotte, NC 28217	Charlotte Fire Communications Johnny Horn jhorn@charlottenc.gov Ph: (704) 336-8803

Disaster Operations and the Communications Center #44996	April 18, 2017 8:00 am – 5:00 pm	Desoto County Sheriffs Dept 3091 Industrial Dr. W Hernando, MS 38632	Desoto County Sheriffs Dept Fred Leviton fleviton@desotocountymys.gov Ph. (662) 469-8599
Disaster Operations and the Communications Center #44997	April 19, 2017 8:00 am – 5:00 pm	Desoto County Sheriffs Dept 3091 Industrial Dr. W Hernando, MS 38632	Desoto County Sheriffs Dept Fred Leviton fleviton@desotocountymys.gov Ph. (662) 469-8599



Committee Members and Chapter Assignments

NAME	CHAPTER ASSIGNMENT	EMAIL ADDRESS
Diamond, David – Group Leader	Group Leader	djosephdiamond@comcast.net
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From the Member and Chapter Services Committee

Dear APCO Officers and Members,

The Member and Chapter Services Committee (MCSC) supports the membership at the chapter level by building relationships with chapter leaders. Each MCSC member is assigned to represent Chapters and throughout the year they maintain information flow with the chapter leaders. We are here to keep APCO members informed of association policies, governance guidelines, and other APCO programs. Just as important, we push issues from the local level to the APCO leadership level. We work for the people and strive to make sure you receive all that you can from your APCO membership.

MCSC members work diligently to get program questions or information out to the local chapters, gather the needed feedback, and get answers back to the APCO organization. We share information about programs, training, and initiatives supported by APCO International as well as upcoming events through the monthly MCSC e-Newsletter.

MCSC works to build relationships among chapter leaders through training classes and webinars hosted during the year. We also assist the APCO organization staff to provide chapter leader training and workshops at the annual conference. But, we need your help to make these things happen. You can assist us by:

- Keeping your Chapter officer list up-to-date with APCO headquarters.
- Submitting information about upcoming events or programs in your Chapter for the e-Newsletter.
- Keeping the contact information of your MCSC representative handy so if you have questions or need anything you can call on us to help.
- Participating in chapter officer calls, webinars, and training so that you are up-to-date with the current information.
- Letting your MCSC representative know who to contact in order to get information about your chapter if the President of your Chapter is not the primary contact person..
- Looking for the monthly e-Newsletter and providing us with feedback through your chapter.

We are very fortunate to have members on the MCSC who support APCO and are willing to volunteer their time to make sure that APCO can meet its vision to strengthen our communities by empowering and educating public safety communications professionals. As a committee, we look forward to continuing to work with you!

Sincerely,

Member and Chapter Services Committee